

Now's the time to protect your fur family from the unexpected.

Enrollment Instruction Guide



This enrollment guide has been designed with the user in mind with convenient step by step instructions on how to enroll your fur family in MetLife Pet Insurance:

You can access the MetLife Pet Insurance quote funnel to get a quote and/or enroll:


1. Visit [metlife.com/getpetquote](https://www.metlife.com/getpetquote)
2. Scan this QR code >



Step 1: Tell us more about your furry family member.

- Type (Dog, Cat or Exotic)
- Name
- Age
- Color
- Gender
- Breed
- Size (if Mixed is selected)

Add your Email Address, Zip Code, and Enter your Employer.

 **Note:** For a quote or policy on your exotic pet, please give us a call at 1-800-GET-MET8.

Tell us about your furry family member

Tell us more about your best friend

You have a(n)

Cat Dog Exotic

Required.

What is An Exotic Pet?

Your Pet's Name
Archie

What do you call your pet? Required. At least 1 character.

Your Pet's Age
4

How old is your pet to date? Required.

Your Pet's Color
Apricot

Pet's most approximate color(s). Required.

Your pet's gender is

Male Female

Please tell us about your pet's gender. Required.

Your pet's breed is

Pure Mixed

Tell us more about your pet's breed. Required.

Select Pet Size
Between 20 and 100 Pounds

Required.


Email Address
petfirst@gmail.com

Required.

Zip Code
60174

Required.

Enter your Employer




Get your best buddy protected today:

- Accidents and Emergencies
- Illnesses
- Medications and more

NEXT STEP >

Or call: 866-937-7387


Customer Support
to give you the help you need, plus the MetLife Pet app and 24/7 Veterinary Telehealth -- at no extra cost

Step 2: Your Plan

What does your pet need to be covered for? Here you can customize your plan and build a plan that best fits you and your best friend. You can easily select from **Balanced, Recommended or High Deductible** options.

- You can quote up to 3 pets at a time by selecting “+ Add another pet”. For 4 or more pets, please call 1-800-GET-MET8.
- The Optional Preventive Care add-on means you can be reimbursed for a variety of wellness matters.
- You can customize your benefit, deductible and reimbursement levels for the perfect plan.

Tip #1: If you want additional coverage for more routine care/wellness items, consider adding Optional Preventive Care to your plan.

Tip #2: Please be sure to check that any applicable discounts are selected in the Discounts Applied section before proceeding to the next step.

Step 3: Contact Information

Simply complete the required contact information and billing address information.

Step 4: Current Pet Insurance Provider

Here you will be asked if your pet has insurance with another pet insurance provider. If yes, please check the box and you will be asked to enter the current pet insurance provider’s name. Once you have entered the current provider’s name, select “Confirm Insurance Provider Information”. To review and confirm your plan, hit “Next Step”.

Note: If you currently have a pet insurance policy with another carrier, to avoid pre-existing conditions, you will want to continue that current coverage through the start date of your MetLife Pet Insurance policy to avoid a gap in coverage.

Step 5: Review and Purchase

This page allows you to review and purchase to activate your plan for your pet. It shows you your monthly rate and asks you to select if you would like to pay annually or monthly.

If everything looks good, check the box to agree to terms and conditions and click “Purchase Plan”.

Please review and purchase to activate your plan.

YOUR PLAN FOR ARCHIE

Mixed Breed • 4 years • Male • Apricot • Medium

Your Rate:	\$27.55 / per month (\$30.55 / first month includes \$12 enrollment fee)
Annual Limit:	\$2,000
Reimbursement:	80%
Deductible:	\$250
Preventive Care:	No
Accident Coverage Begins:	09/16/2023
Illness Coverage Begins:	09/30/2023

Total Premium	\$27.28
Installation Fees	+ \$3.00
Discounts	- \$2.73
Your Total	\$27.55

Monthly Premium
✓ One Discount Applied

PURCHASE PLAN

Or call: 866-937-7387

Would you like to pay annually and save on installment fees?
I understand that if I elect to pay premiums monthly, there is an installment fee of \$3.00 per month.

Pay Monthly Pay Annually

By checking this box, I have electronically signed and acknowledge that I have read and agree to MetLife's [Application Agreement](#), [Fraud Warning](#), [Privacy Policy](#), [Terms and Conditions](#), and [Electronic Delivery and Consent notice](#).

All done! Enrollment confirmation

Congratulations!
You're now a pet insurance policyholder!

This page provides your policy number, plan information, and the dates that your accident coverage and illness coverage begin.

An email will be sent to your email address on file confirming your purchase.

You have completed the enrollment process.

Tip #1: You will have the option to complete MyPets account setup and register your account.

Tip #2: Don't forget to download the MetLife Pet mobile app.

Please review and purchase to activate your plan.

Congratulations

Your policy confirmation(s) should be emailed to you immediately. If you have any questions about your policy, feel free to give us a call: [866-937-7387](tel:866-937-7387).

You did it! Thank you for making your pet's health a priority.

PRINT THIS PAGE SAVE FOR RECORDS EXIT

YOUR POLICY FOR ARCHIE

Mixed Breed • 4 years • Male • Apricot • Medium

Policy Number: PFM1320375

Your Rate:	\$37.55 / per month (\$39.55 / first month)
Annual Limit:	\$2,000
Reimbursement:	80%
Deductible:	\$250
Preventive Care:	No
Accident Coverage Begins:	9/16/2023
Illness Coverage Begins:	9/30/2023

Total Premium	\$27.28
Installation Fees	+ \$3.00
Discounts	- \$2.73
Your Total	\$27.55

Monthly Premium
✓ One Discount Applied

COMPLETE MY PETS ACCOUNT SETUP

Or call: 866-937-7387

Coverage issued by Metropolitan General Insurance Company ("MetGen"), a Rhode Island insurance company, headquartered at 700 Quaker Lane, Warwick, RI 02886, and Independence American Insurance Company ("IAIC"), a Delaware insurance company, headquartered at 11333 N Scottsdale Rd, Ste 160, Scottsdale, AZ 85454. Coverage subject to restrictions, exclusions and limitations and application is subject to underwriting. See policy or contact MetLife Pet Insurance Solutions LLC ("MetLife Pet") for details. MetLife Pet is the policy administrator. It may operate under an alternate or fictitious name in certain jurisdictions, including MetLife Pet Insurance Services LLC (New York and Minnesota) and MetLife Pet Insurance Solutions Agency LLC (Illinois).